

# FLOW SURVEY

## 1. Introduction

The FLOW project is investigating the way cities, businesses and decision-makers think about – and take action to reduce urban congestion. The goal of this survey is to identify the context, the key drivers, barriers and triggers for adopting congestion-reducing solutions. The results of the survey will be a starting point in understanding perceptions and influences and in providing tools that help to make effective decisions.

The FLOW team has selected you together with a limited number of other decision-makers on the local, regional, national and international levels as well as institutional stakeholders to take part in this survey: such as Mayors, Ministers, Senior Transport Executives, etc.

Please answer the questions asked in relation to the area under your responsibility.

Thank you for your contribution!  
The FLOW team

### Data privacy

The data provided by you in this questionnaire will be used for research within the FLOW project only. Your responses will only be reported in aggregated form. All personal information (if provided) will be kept confidential and will not be disclosed to anyone else or used for other purposes than indicated.

## 2. General information / Your role in the decision making process

### 1. Which title nearest fits your role? (only one answer possible)

- (vice-)Mayor responsible for Mobility of towns and cities in Europe
- Regional Deputy responsible for Mobility/Transport
- (vice-)Minister responsible for Mobility/Transport of EU Member States
- EU Commissioner
- MEP of the Transport Committee
- Leading role in Cabinet of politicians in charge of Mobility/Transport
- Leading role in Mobility/Transport administrations at city / regional / national / EU level
- Secretary General / Head of Unit for Mobility/Transport of UITP, OECD, UN Habitat,
- President of local Chambers of Commerce
- Leading role in national road research centers (FEHRL network)
- Other (please specify)

### 2. In which country is your area of responsibility? Please state

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**3. Rank the following layers of government according to their ability to influence congestion in your city/region/country) (rank from 1. Most influence to 4. Least influence)**

	1	2	3	4
Local government	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Regional government	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
National government	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
European Union	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

### 3. Challenges in Transport Policy

**4. Thinking about your city/state/region or area of influence, which are the most important challenges in urban transport?  
(rank the following challenges from 1. most important to 10. least important)**

<input type="text" value="6"/>	Accessibility & social inclusion
<input type="text" value="5"/>	Changing citizens mind-sets to a more sustainable mobility
<input type="text" value="9"/>	Climate change
<input type="text" value="7"/>	Congestion
<input type="text" value="4"/>	Cost of infrastructure
<input type="text" value="1"/>	Creating synergies between the different means of transport
<input type="text" value="8"/>	Noise & air pollution
<input type="text" value="2"/>	Performance of public transport
<input type="text" value="10"/>	Quality of life
<input type="text" value="3"/>	Road safety
<input type="text"/>	Other

### 4. Solutions for Transport Challenges

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### 5. Which initiatives are being implemented in your city/state/region specifically to address traffic congestion? (several answers possible)

- a) Improve public transport services
- b) Build New road infrastructure
- c) Introduce Traffic calming - e.g lower speed limits, chicanes, build outs
- d) Restrict motorised transport – e.g congestion charge
- e) Reallocate road space to bus lanes, bike lanes, or transit lanes
- f) Reallocate road space to pedestrian zones
- g) Improve intermodal facilities
- h) Improve cycling facilities
- i) Improve walking facilities
- j) Promotion, campaigns, communication
- Other (please specify)

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**6. Which of the initiatives from question 5 is currently your budget priority FOR REDUCING CONGESTION? (rank options from 1. first priority until 3. third priority)**

	Priority 1	Priority 2	Priority 3
budget priority	<input type="text" value="h"/>	<input type="text" value="i"/>	<input type="text" value="a"/>

**7. In which initiatives from question 5 would you invest if there was more budget? (chose 3 options and rank from 1. first priority until 3. third priority)**

	Priority 1	Priority 2	Priority 3
more budget	<input type="text" value="h"/>	<input type="text" value="i"/>	<input type="text" value="f"/>

## 5. Walking and Cycling

**8. Are you worried about congestion when introducing WALKING measures? (please choose one answer)**

- Yes  
 No  
 I don't know

**9. Thinking about the range of measures to encourage and support more WALKING, for example better walking routes to public transport, better crossing points or times, wider footpaths, have any measures been introduced in your area to reduce congestion? (please choose one answer)**

- Walking measures have been introduced because they reduce congestion to a large extent  
 Walking measures have been introduced because they reduce congestion to a small extent  
 Walking measures have been introduced but NOT to reduce congestion  
 Walking measures were NOT introduced  
 I don't know

**10. If you answered positive about the WALKING measures in question 8 please give some examples of measures that you introduced to reduce congestion (open question)**

**11. Are you worried about congestion when introducing CYCLING measures? (please choose one answer)**

- Yes  
 No  
 I don't know

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**12. Thinking about the range of measures to encourage and support more CYCLING, for example new cycle paths, better crossing points or times, have any measures been introduced in your area to reduce congestion? (please choose one answer)**

- Cycling measures have been introduced because they reduce congestion to a large extent
- Cycling measures have been introduced because they reduce congestion to a small extent
- Cycling measures have been introduced but NOT to reduce congestion
- Cycling measures are NOT introduced
- I don't know

**13. If you answered positive about the CYCLING measures in question 11 please give some examples of measures that you introduced to reduce congestion (open question)**

30 km/h lanes in main city streets.